

Privacy Statement MTinfo 3000

Dual Inventive Holding B.V. and its affiliated companies ("Dual Inventive"), provide services via their sales companies and distributors. Our services include the possibility to access and use MTinfo 3000 (the "Services").

We process personal data during the undertaking of the Services. In this Privacy Statement we inform you about the data we process when you make use of MTinfo3000.

Dual Inventive deems careful handling of personal data to be paramount. Personal data is carefully processed and secured. When processing, we adhere to the requirements of the General Data Protection Regulation (the "Rules"). This Privacy Statement relates to personal information collected by, or under the control of Dual Inventive, in accordance with the Rules.

In this Privacy Statement, we summarise what personal data we collect and use and for what purpose. We advise you to carefully read this Privacy Statement. This Privacy Statement applies to MTinfo 3000, related sites, apps, communications and services.

This Privacy Statement was last altered on the 11th February 2020.

Use of personal data

By using the Services, you may share your personal data with us. We exclusively collect and use the personal data that is directly provided by you, or your organisation. Dual Inventive will not use your personal data for other purposes than for which you, or your organisation, have given us permission beforehand.

Types of data collected

When using our Services, we may collect the following Information about you:

- Personal Identification data: your name; surname;
- Contact Information data: your email address; phone number;
- Other data: location; IP address

Purposes of processing

When you are making use of MTinfo 3000 personal data is processed for the following purposes:

- Logging in and verifying/authenticating users of the Service;
- Sending and delivering messages via the Service;
- Communication between Dual Inventive and the users;
- Monitoring and auditing the Service;
- Analysing statistics and optimising the Service.

Please note that the company you are working for has appointed a MTinfo 3000-Contact-Person. This MTinfo 3000-Contact-Person controls the personal accounts of the company and decides which information should be part of your personal account.

Data storage

In principle, we only keep your data for as long as necessary to fulfil the purposes described in this Privacy Statement. Please note that we have a duty of care in relation to the Services and the information that is made available to MTinfo 3000. Therefore, we cannot delete

such information until one (1) year has passed since the earlier of you leaving your company or your company terminating its contract with Dual Inventive.

Your rights

You have the right to request access to the information we have on you. You can do this by contacting us directly. We will make sure to provide you with a copy of the data we process about you. We may need to verify your identity to comply with your request.

For MTinfo 3000 any requests should be directed through your company / the relevant MTinfo 3000-Contact-Person.

If you believe that the information we have about you is incorrect, you can contact us so we can update the information to ensure it is accurate. You also have the right to object to certain data processing operations. If at any point you wish for us to delete information about you, you can contact us.

You can contact us at any time with these requests and we will respond in a timely manner applicable with the Rules. If you are unsatisfied with the reply received from us, you may then refer your complaint to the relevant supervisory authority.

Provision to third parties

All data that is processed via MTinfo 3000 is stored in an ISO 27001 certified data center in the European Union.

We will not provide the data you have provided to other parties if you have not given us permission to do so, unless this is necessary in order to execute the agreement between Dual Inventive and you or your organization, you have given permission for this or if this is required by the law. We do not transfer data outside of the European Economic Area.

Cookies

For the functioning of the web application, it is necessary that Dual Inventive makes use of cookies.

Via our Service, user data is kept for making statistical analyses with regard to MTinfo3000. These statistics are used to optimise the Service. Wherever possible, we pseudonymize this data.

Additionally, when you use our Service, your IP address is automatically saved in the log files of our web server. This is necessary to allow us to properly manage and secure the Service. We do not use your IP address to follow and register your behaviour online. Normally, we are not able to link your IP address to your name, address or other identifying information, except when you actively provide us with such information and continue to make use of the same IP address.

Security

We take security measures in order to limit misuse of and unauthorised access to personal data. In particular, we take the following measures:

- Logical access control, use of passwords and possibly a second factor;
- Encryption of data;
- Pseudonymization of data;
- Securing data during the exchange of it, making use of the HTTPS protocol;

- Purpose-bound access limitations;
- Security measures on premises including the destruction of paper files;
- Control of acknowledged authorisations.

As noted, all data is stored on an ISO 27001 certified data center in the European Union. For more information see <https://www.iso.org/isoiec-27001-information-security.html>.

Contact

Dual Inventive reserves the right to amend this Statement if and when required. The latest version of the Statement shall always be available on <https://dualinventive.com>, <https://www.mtinfo3000.com>, as well as our platform, MTinfo 3000 and apply to the Services.

You can contact us if you have any questions: info@dualinventive.com / 013 533 9969/
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