

## **Privacy Statement Dual Inventive**

Dual Inventive Holding B.V. and its affiliated companies ("Dual Inventive"), provide services via their sales companies and distributors. Our services ("Services") include the possibility to access and use MTinfo 3000.

We process personal data during the undertaking of our Services. In this Privacy Statement we inform you about the data we process when you make use of our website.

Dual Inventive deems careful handling of personal data to be paramount. Personal data is carefully processed and secured. When processing, we adhere to the requirements of the General Data Protection Regulation (the "Rules"). This Privacy Statement relates to personal information collected by, or under the control of Dual Inventive, in accordance with the Rules.

In this Privacy Statement, we summarise what personal data we collect and use and for what purpose. We advise you to carefully read this Privacy Statement.

This Privacy Statement was last altered on the 31th of December 2019.

### **Purposes of processing**

When you are making use of our website <https://www.dualinventive.eu/> we process your IP address and activities on our website in order to optimize your experience.

### **Data storage**

In principle, we only keep your data for as long as necessary to fulfil the purposes described in this Privacy Statement, for which your data have been collected.

### **Your rights**

You have the right to request access to the information we have on you. You can do this by contacting us directly. We will make sure to provide you with a copy of the data we process about you. We may need to verify your identity to comply with your request.

If you believe that the information we have about you is incorrect, you can contact us so we can update the information to ensure it is accurate. You also have the right to object to certain processing operations. If at any point you wish for us to delete information about you, you can contact us.

You can contact us at any time with these requests and we will respond in a timely manner applicable with the Rules. If you are unsatisfied with the reply received from us, you may then refer your complaint to the relevant supervisory authority.

### **Provision to third parties**

All data that is processed via our website is stored in an ISO 27001 certified data center in the European Union.

We will not provide the data you have provided to other parties if you have not given us permission to do so, unless this is necessary in order to execute the agreement between

Dual Inventive and you, or your organisation or if this is required by law. We do not transfer data outside of the European Economic Area.

### **Analytics**

For the functioning of the web application, it is necessary that Dual Inventive makes use of cookies. User data is kept for making statistical analyses with regard to the website. These statistics are used to optimise the Services. Wherever possible, we encrypt this data.

Additionally, when you use our website, your IP address is automatically saved in the log files of our web server. This is to optimise the user experience. Normally, we are not able to link your IP address to your name, address or other identifying information, except when you actively provide us with such information and continue to make use of the same IP address.

On our website we use a tracking cookie. This cookie is placed in the browser. We don't store any personal information without your consent, but track what you find interesting. This way we can provide you with relevant information and advertisements. You can always refuse the cookie. In that case, we use a little cookie so we don't have to ask this again.

We may use marketing and social media platforms for marketing purposes. For more information about these services, please read their privacy statements.

When visiting the website, you can change the relevant settings.

### **Security**

We take security measures in order to limit misuse of and unauthorised access to personal data. In particular, we take the following measures:

- Logical access control, use of passwords and possibly a second factor;
- Encryption of data;
- Pseudonymization of data;
- Securing data during the exchange of it, making use of the HTTPS protocol;
- Purpose-bound access limitations;
- Security measures on premises including the destruction of paper files;
- Control of acknowledged authorisations.

As noted, all data is stored on an ISO 27001 certified data center in the European Union. For more information see <https://www.iso.org/isoiec-27001-information-security.html>.

### **Third party websites**

This Statement does not apply to third party websites that are visited through links. We cannot guarantee that these third parties will handle your personal data safely and reliably. We advise you to read the privacy statements of these websites before making use of them.

### **Contact**

Dual Inventive reserves the right to amend this Statement if and when required. The latest version of the Statement shall always be available on our website, <https://www.dualinventive.eu/> and apply to the Services.

You can contact us if you have any questions: [info@dualinventive.com](mailto:info@dualinventive.com) / 013 533 9969/  
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