

Policy statement

Our customer is important. Satisfied customers are a prerequisite for running a business. Customers will only remain satisfied and continue to be customers if Dual Inventive meets agreements and provides high quality services and products. Therefore, it is imperative that we provide the highest possible assurance that the quality of both our products and services meet the customer's demands, with due regard to the legal requirements and according to requirements for general accepted practices.

In addition to assuring the quality and safety of our products and services one of the main objectives is to guarantee the safety and health of our employees and / or of third parties, as well as the quality and safety of the environment. This is why we pursue a policy that prevents risks regarding personal injury, damage to property and environmental as much as possible. We do this by conducting an inventory and evaluation for risks that occur within our organisation.

Additionally, to embed this policy in the organisation it has been decided to document the system of formal and informal agreements according to requirements of ISO 9001:2015 for Quality Management, ISO 14001:2015 for Environmental Management and ISO 27001:2013 for Information Security. If a change in legislation and standards, technology, health and environment indicates this, we will adapt our policies regarding Quality, Safety, Health, Environment and Information Security. This also applies in case internal developments give rise to this.

Taking care of Quality, Safety, Health, Environment and Information Security is a shared responsibility, for which employees play an important role.

Each employee has their own responsibility to support this policy and to convey it, both to themselves and to colleagues and third parties. We sincerely invite everyone to come forward with any opportunities for improvement or to report any unwanted or dangerous situations.

By evaluating experiences and adjusting if necessary we strive to continuously improve our performance and long-term relationships with satisfied customers and healthy employees.

Every year targets are set up with the aforementioned policy at the centre.

The policy is aimed at preventing pollution where possible and improving environmental objectives (limiting waste flows, reducing CO2 and limiting energy use).

Date: 22 June 2018

Signatures Management:

L.J.M. van der poel

H.M.P. Groenen